Highlights Report ARPANSA



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Responses: 138 of 174

Response Rate:
79%

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2024 APS Employee Census PAGE 02.



Employee Engagement: Say, Stay, Strive



How engaged is your team?

Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 03.



Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

	Your Immediate Supervisor		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies	
	Index score				+3	О	0	О
	My supervisor engages with staff on how to respond to future challenges	82	13	82%	+80	+3	+3	+4
visor	My supervisor can deliver difficult advice whilst maintaining relationships	79	16	79 %	+60	-1	0	+1
Supervisor	My supervisor invites a range of views, including those different to their own	82	14	82 %	-3	Ο	-2	0
Immediate	My supervisor encourages my team to regularly review and improve our work	81	16	81%	+4	-1	-1	+1
m m	My supervisor is invested in my development	81	10 9	81%	+5 	+3	+3	+4
	My supervisor ensures that my workgroup delivers on what we are responsible for	85	14	85%	+2	-2	-3	-1
	Other similar questions							
	My supervisor provides me with helpful feedback to improve my performance	76	18	76 %	0	-3	-1	0
	My immediate supervisor encourages me	72	24	72 %	0	-5♥	-5♥	-4
	My supervisor actively ensures that everyone can be included in workplace activities	83	15	83%	-2	-1	-1	+1
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	82	13	82%	-	+1	+1	+3
Key	At least 5 percentage points greater than comparator	Positive Neutral Negative						

Australian Government
Australian Public Service Commission

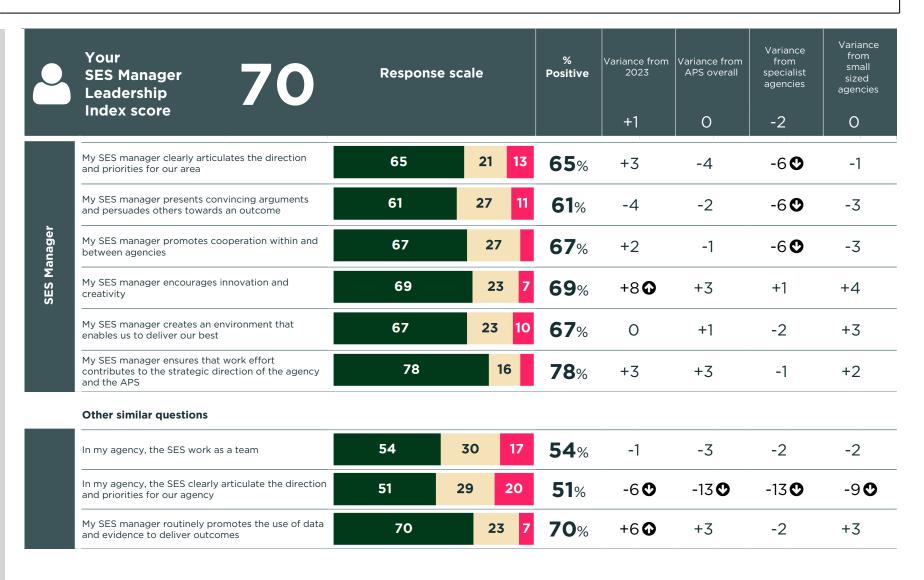
2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

,	Your Communication Index score	9	Response	scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies -1	Variance from small sized agencies +1
Communication	My supervisor communicates effectively		82		14	82%	+2	+1	+2	+3
	My SES manager communicates effective	ely	64	21	15	64%	-3	-6♥	-8 0	-4
	Internal communication within my agence effective	y is	57	25	18	57 %	-4	-1	-1	+5♠

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Other similar questions

	When changes occur, the impacts are communicated well within my workgroup	73		17 10	73 %	+1	+5 ♠	+2	+5♠
Cnange	Staff are consulted about change at work	55		38 7	55 %	+2	+4	+4	+7 6
	Change is managed well in my agency	39	37	23	39 %	0	-4	-3	+1

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

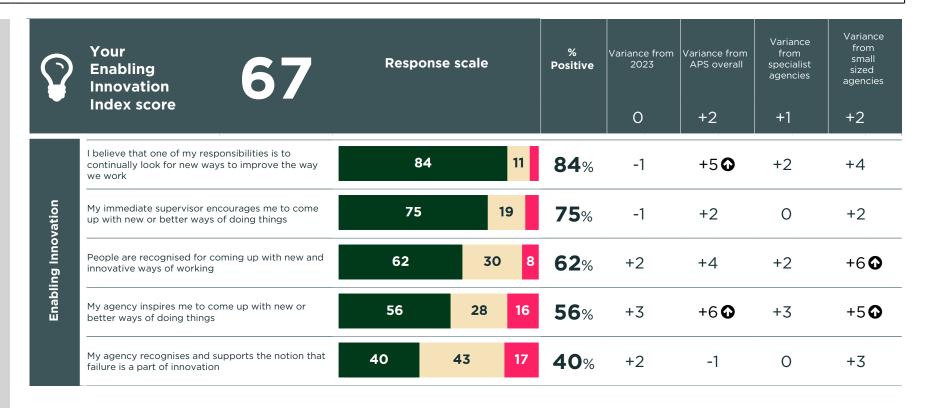
2024 APS Employee Census PAGE 06.

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.





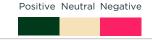
Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





PAGE 07. 2024 APS Employee Census

Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

#	Your Wellbeing Policies and Support Index score	Response scale		% Positive	Variance from 2023 O	Variance from APS overall	Variance from specialist agencies +3	Variance from small sized agencies +4
Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	74	20	74%	0	+7 🐼	+4	+80
	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	77	15 8	77 %	+5♠	+11 🐼	+80	+10 🐼
Policies and	My agency does a good job of promoting health and wellbeing	79	15	79 %	+3	+13 🚱	+11 🐼	+15 🐼
Wellbeing Pc	I think my agency cares about my health and wellbeing	79	11 10	79 %	0	+15 🕢	+10 🐼	+11 🚱
Wellk	I believe my immediate supervisor cares about my health and wellbeing	90		90%	+1	+3	+1	+2
	Other similar questions							
	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	76	17	76 %	-	+2	+1	+2
eing	The people in my workgroup are able to bring up problems and tough issues	85	12	85%	-	+5♠	+3	+4
Wellbeing	I receive the respect I deserve from my colleagues at work	79	15	79 %	+3	-2	-3	0
	My agency supports and actively promotes an inclusive workplace culture	86	9	86%	-2	+5 0	+60	+80

Key

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 08.

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
In general, would you say that your health is:						
Excellent		13%	0	+3	+1	+2
Very good		39 %	+2	+4	+2	+2
Good		36 %	0	-1	0	0
Fair		10%	-1	-4	-2	-2
Poor		2%	-1	-1	0	-1
What best describes your current workload?						
Well above capacity - too much work		30%	-2	+70	+80	+5 ♠
Slightly above capacity - lots of work to do		36 %	0	-4	-4	-3
At capacity - about the right amount of work to do		31 %	+2	0	+1	+2
Slightly below capacity - available for more work		4%	+1	-2	-3	-2
Well below capacity - not enough work		0%	-1	-1	-1	-1

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator





Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
How often do you find your work stressful?						
Always		2%	-1	-3	-1	-2
Often		18%	-4	-7♥	-5♥	-7 ♥
Sometimes		49%	+1	0	-1	0
Rarely		29%	+3	+10 🐼	+80	+9
Never		1%	+1	0	-1	-1
To what extent is your work emotionally demanding?						
To a very large extent		3 %	-4	-5♥	-3	-3
To a large extent		19%	0	-2	+1	0
Somewhat		36 %	+6 🐼	-3	-2	-4
To a small extent		30 %	-5♥	+5♠	+3	+4
To a very small extent		13%	+3	+4	+2	+3
I feel burned out by my work						
Strongly agree		6%	-4	-2	-1	-2
Agree		21%	0	-1	0	-2
Neither agree nor disagree		27 %	-2	-5♥	-3	-1
Disagree		36 %	+4	+6 ♦	+3	+4
Strongly disagree		10%	+3	+3	+1	+1

Australian Government

Australian Public Service Commission

At least 5 percentage points less than comparator

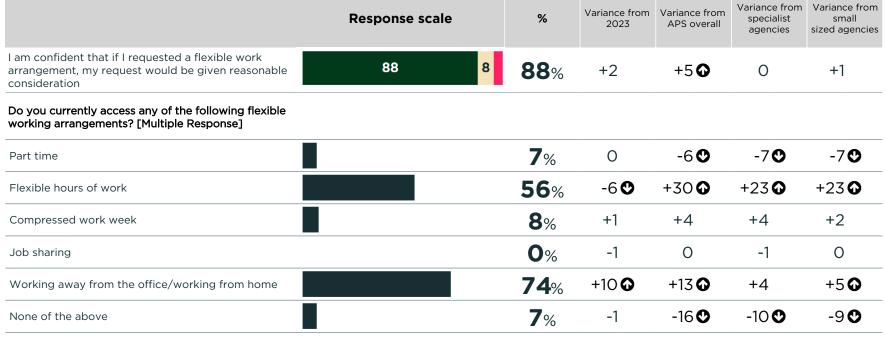
2024 APS Employee Census PAGE 10.

At least 5 percentage points greater than comparator

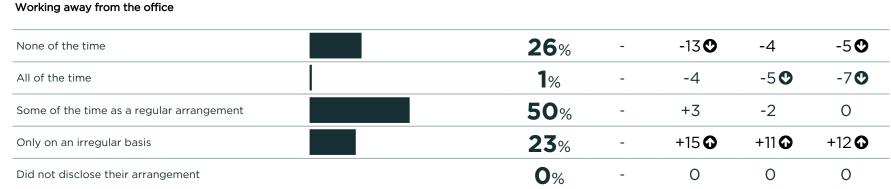
Key

Flexible work





The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator
At least 5 percentage points less than comparator



Positive Neutral Negative

2024 APS Employee Census PAGE 11.

Working in the APS

	Response s	cale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
I am supported to use my expertise to provide frank and fearless advice	75	17 8	75 %	-	+10 🚱	+8�	+11 🐼
The people in my workgroup demonstrate stewardship	83	13	83%	-	+6♠	+3	+4
The culture in my agency supports people to act with integrity	76	15 9	76 %	-	-1	-3	+1
I believe strongly in the purpose and objectives of the APS	86	13	86%	-2	0	0	+1
I feel a strong personal attachment to the APS	55	32 12	55 %	-1	-9 0	-4	-2
My workgroup considers the people and businesses affected by what we do	93		93%	-	+8♠	+5♠	+5♠

•

Key





At least 5 percentage points less than comparator

Positive Neutral Negative

2024 APS Employee Census PAGE 12.



Job satisfaction

	Response	scale	% Positive	Variance from 2023	Variance from APS overall	specialist	Variance from small sized agencies
I am satisfied with the recognition I receive for doing a good job	72	20 9	72 %	+4	+3	0	+2
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	55	20 25	55 %	+70	-7 ♥	-8 O	-8 O
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	90		90%	+5 ⊘	+80	+5 ⊘	+5 ♠
I am satisfied with the stability and security of my job	69	18 14	69%	-10 👁	-16 O	-13 O	-10 👁

Clarity and autonomy

	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	91	7	91%	0	-2	-3	-3
I am clear what my duties and responsibilities are	78	19	78 %	-1	-2	-2	-1
I have a choice in deciding how I do my work	84	11	84%	+6	+18 🕥	+9 🚱	+10 🐼
Where appropriate, I am able to take part in decisions that affect my job	72	20 9	72 %	+2	0	-3	-1

Key **G**

At least 5 percentage points less than comparator

Positive Neutral Negative

2024 APS Employee Census PAGE 13.

At least 5 percentage points greater than comparator



Performance

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		37 %	+3	+90	+70	+6 🐼
Very good		44%	-3	-11 👁	-10 👁	-80
Average		17 %	+2	+2	+3	+3
Below average		2%	-1	0	0	0
Well below average		0%	0	-1	-1	-1

	Response so	ale	% Positive	Variance from 2023	Variance from APS overall	specialist	Variance from small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	82	10 9	82 %	+4	+3	0	+1
My workgroup has the tools and resources we need to perform well	48 26	26	48%	-3	-11 👁	-11 👁	-4
The people in my workgroup use time and resources efficiently	75	19	75 %	0	-1	-4	-2
My job gives me opportunities to utilise my skills	82	7 10	82%	+4	+3	0	0
In the last 12 months, the formal learning I have accessed has improved my performance	59	29 12	59 %	-	+1	+3	+4

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
Which of the following statements best reflects your current current position?	nt thoughts about working in your					
I want to leave my position as soon as possible		8%	+1	-1	+1	0
I want to leave my position within the next 12 months		13%	-5♥	-10 👁	-9 0	-8♥
I want to stay working in my position for the next one to two years		29%	-3	-9♥	-12 O	-10 👁
I want to stay working in my position for at least the next three years		50%	+80	+20 🚱	+20 🐼	+18 🚱
What best describes your plans involved with leaving your	current position?					
I am planning to retire		4%	-3	-1 	0	-2
I am pursuing another position within my agency		15%	-2	-28♥	-13 ♥	-1
I am pursuing a position in another agency		37 %	+4	+10 🐼	+1	-6 O
I am pursuing work outside the APS		11%	-12 ூ	+2	-2	-5♥
It is the end of my non-ongoing, casual or contracted employment		11%	+80	+80	+6 	+5 ☆
Other		22%	+6♠	+9 	+80	+9

Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator



Retention



Employees were also asked for the primary reason behind their desire to leave and could select one response from a list of items.

Only the five reasons for leaving with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
What is the primary reason behind your desire to leave responses):	your current position? (5 highest					
There are a lack of future career opportunities in my agency		24%	-	-	-	-
I can receive a higher salary elsewhere		18%	-	-	-	-
I am not satisfied with the work		12%	-	-	-	-
My expectations for work in my current position have not been met		6%	-	-	-	-
I have achieved all I can in my current position		6%	-	-	-	-

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator



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Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
During the last 12 months and in the course of your endiscrimination on the basis of your background or a pe						
Yes		6%	-6 O	-4	-2	-3
No		94%	+6\mathbf	+4	+2	+3
Did this discrimination occur in your current agency?						
Yes	The data for this question has been hi	dden for anony	mity reasons.			
No	The data for this question has been hi	dden for anony	mity reasons.			

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



Unacceptable behaviour

At least 5 percentage points less than comparator



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
During the last 12 months, have you been subjected to workplace?	harassment or bullying in your current					
Yes		8%	-3	-2	0	-2
No		89%	+5 ♦	+5 0	+2	+5 ♠
Not sure		3 %	-1	-2	-2	-3
Types of harassment or bullying experienced (3 highes Interference with work tasks (e.g. withholding needed information, undermining or sabotage) Verbal abuse (e.g. offensive language, derogatory remarks, shouting or screaming)	responses).	45 % 36 %	-	- -	-	- -
Deliberate exclusion from work-related activities		27 %	-	-	-	-
Did you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures		36%	-10 👁	0	+3	+2
It was reported by someone else		9%	+1	+2	+2	+2
I did not report the behaviour		55%	+80	-2	-5 O	-4



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At least 5 percentage points greater than comparator

Key

Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
Excluding behaviour reported to you as part witnessed another APS employee in your age may be serious enough to be viewed as corru	ency engaging in behaviour that you consider					
Yes		3 %	-4	0	0	-1
No		86%	+6 ♦	-4	-6 O	-2
Not sure		8%	0	+4	+5 ♠	+4
Would prefer not to answer		2%	-1	0	0	-1

Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 19.

Demographics

How do you describe your gender?	Responses
Man or male	54%
Woman or female	41%
Non-binary	0%
I use a different term	1%
Prefer not to say	4%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	8%
No	92%

Do you have carer responsibilities?	Responses
Yes	50%
No	50%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	6%
No	94%

Do you identify as culturally and linguistically diverse?	Responses
Yes	18%
No	82%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	71%
Australian Aboriginal and/or Torres Strait Islander	0%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European Anglo-European	15%
North-West European (excluding Anglo-European)	2%
Southern and Eastern European	5%
South-East Asian	8%
North-East Asian	2%
Southern and Central Asian	3%
North American	1%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	3%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	5%
No	78%
Maybe	7%
I am unsure what neurodivergent means	9%

2024 APS Employee Census PAGE 20.



Agency position

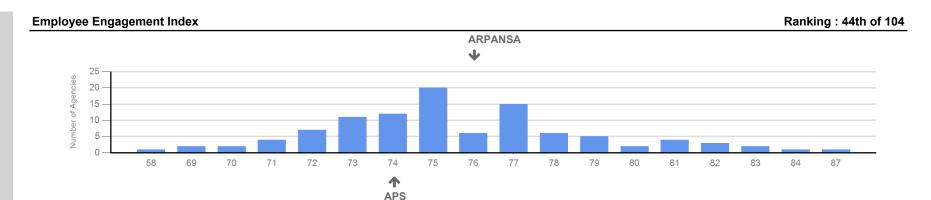


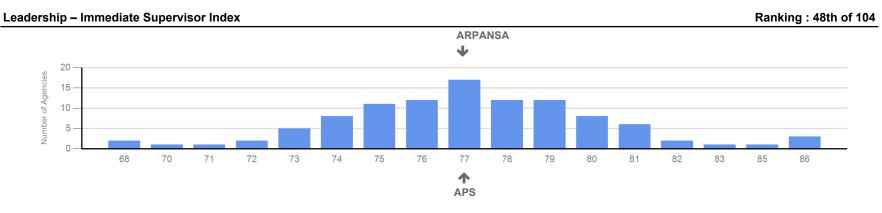
Agency position

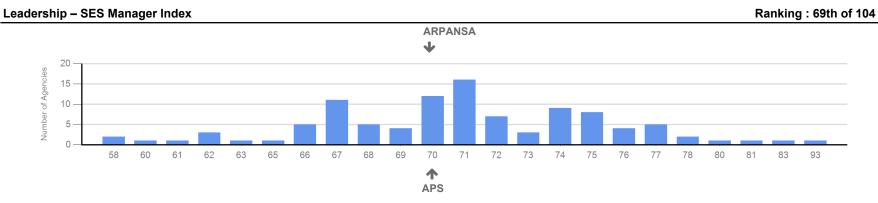
These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.









2024 APS Employee Census

Agency position

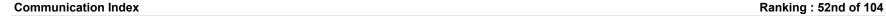


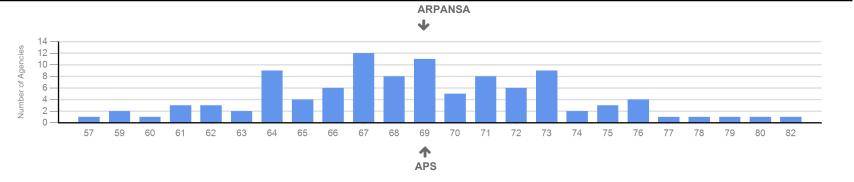
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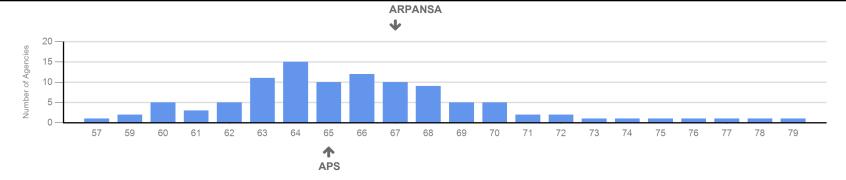
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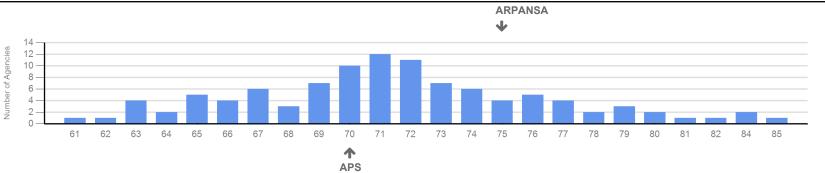




Enabling Innovation Index Ranking: 36th of 104



Wellbeing Policies and Support Index





Ranking: 23rd of 104

Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	at least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from small sized agencies
.1	The culture in my agency supports people to act with integrity	76 %	-	-1	-3	+1
.2	I am supported to use my expertise to provide frank and fearless advice	75 %	-	+100	+80	+110
.3	My agency supports and actively promotes an inclusive workplace culture	86%	-2	+5 0	+60	+80
.4	My agency inspires me to come up with new or better ways of doing things	56 %	+3	+60	+3	+50
.5	In my agency, the SES clearly articulate the direction and priorities for our agency	51 %	-60	-13 º	-13 0	-9 o
.6	Internal communication within my agency is effective	57 %	-4	-1	-1	+5 0



ARPANSA specific questions

	Response :	scale	% Positive	Variance from 2023
There is a clear line of sight between my learning and development opportunities and the strategic goals of my Agency	54	34 12	54 %	+4
My supervisor gives me feedback on my contribution in the moment rather than at given points in time	73	23	73 %	+7 6
In my role, there are opportunities to collaborate with other Branches/Offices and Sections to achieve strategic objectives	76	14 11	76 %	-
My current role has transferable skills that compliment other Branches and Offices	72	22	72 %	+1
I am able to maintain a healthy balance between work and my personal life	76	13 11	76 %	+6 ☆
My Manager and the Executive Group ensure that safety issues are properly addressed and considered	84	12	84%	+7 0
The CEO and Branch/Office heads works actively to develop a positive culture within the Agency	64	22 14	64%	-7 ♥
The CEO and Branch/Office heads demonstrate a commitment to empowering staff in the Agency	59	27 14	59 %	-1

Key

At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Time to take action

₩ Celebra	ate (gate further h our teams	<u>~</u>	Opportunities
What things do we do well?		e there any other opportun the results that we want to	9	Areas we need to focus o plans:	n and turn into action
	_				
Think about how we can build on our strengths and le from what we are good at.		w could we investigate? Through l ore detail or through discussions wi		What are the key things we nee working here better?	d to improve to make



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

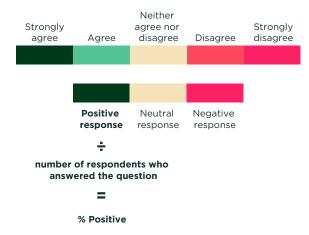
	Prioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					



Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Always	Often	Sometimes	Rarely	Never







Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166 = 317					
% Positive	317 ÷ 613	= 52%				

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

